

The “Difficult” Clients

John B. Henry, III

Law Office of John B. Henry, III, PLLC



LAW OFFICE OF
JOHN B. HENRY, III, PLLC

1

Agenda

Introduction

Thought Project

History of the Rules of Ethics

Defining Difficulty

Success/Pressure Points for Client Relationships

Defining our Role as Attorney and Counselor at Law

Tools for Inviting a Client to an Experience Elsewhere

2

Introduction

The attorney-client relationship can be the source of daily joy or much anxiety and stress when it becomes “difficult”—either because the attorney is dealing with a difficult client or a difficult client relationship or both.

Important Question

Why is this difficult?

A thought project we will have...



8/10/2023

The "Difficult" Clients

5

5

History of Ethics Rules

Dom dom dom!!!!

6

Also available as part of the eCourse

[First Friday Ethics \(December 2023\)](#)

First appeared as part of the conference materials for the
2023 First Friday Ethics (December 2023) session

"The "Difficult" Clients (Replay)"